

**CAUTION**

Please read the instructions in this leaflet carefully, as they contain important information about safe installation, operating and servicing.



1. This appliance is designed to be used indoors and under no circumstances should it be installed outside.
2. Under no circumstances should children be allowed to operate or tamper with this product.
3. Beware, this appliance is heavy; do not attempt to move it, unless you are able to do so.
4. The appliance must be installed by a qualified technician. Refresh Appliances declines all liability for improper installation, which may result in personal injury and damage to property.
5. The electrical safety of this appliance can only be guaranteed if it is correctly and efficiently earthed, in compliance with regulations on electrical safety. Always ensure that the earthing is efficient. If you have any doubts, contact a qualified technician to check the system. The manufacturer declines all liability for damage resulting from a system which has not been earthed.
6. Always keep children away from the appliance when cooking as the surfaces will get extremely hot during and after use.
7. Always stand back when opening an oven door to allow any build up of steam or heat to disperse.
8. Do not leave the appliance plugged in if it is not in use. Switch off the main switch when you are not using the appliance.
9. Always unplug the appliance from the mains or switch off the main switch before cleaning or carrying out maintenance.
10. Never leave anything on the hob surface when unattended and not in use.
11. Never fill a deep fat frying pan more than 1/3 full of oil, or use a lid. **DO NOT LEAVE DEEP FAT FRYING PANS UNATTENDED WHILE COOKING.**
12. Never operate the grill with the grill door closed as this will cause the appliance to over heat.
13. For electrical safety do not attempt to operate this machine with wet hands or feet.

USER GUIDE AND GENERAL MAINTENANCE

Notice: The first time you use your appliance, we recommend that you set the thermostat to the highest setting and leave the oven on for about half an hour with nothing in it, with the oven door shut. Then, open the oven door and let the room air. The odour that is often detected during this initial use is due to cleaning products used during the refurbishment process.

Operating your appliance

When operating your appliance please inspect it first to familiarise yourself with the controls. All cookers must have the time (clock) set to allow the operation of the ovens. After the appliance has been connected to the power supply, or when the power has gone out, the clock display will automatically reset to **0:00** and begin to blink.

Press the  (symbol may differ slightly) and  (symbol may differ slightly) buttons consecutively and then reset the time (within 4 seconds) using the – and + buttons. The + button sets the time forward. The – button sets the time backward.

Whenever the time must be reset, follow this same procedure.

Setting timers will be the customer's responsibility. If a fault is reported because the cooker is not working and the engineer resolves the problem by setting the timer the customer will be charged a £25 call-out fee.

Cleaning

Disconnect the oven from the source of electricity before performing any maintenance or cleaning. To ensure a long life for your oven, clean it frequently and carefully, keeping in mind that:

- corrosive substances which could damage the finish;
- The inside of the oven should be cleaned fairly often while it is still warm, using warm water and detergent followed by careful rinsing and drying;
- Stainless steel may become marked if it comes into contact with very hard water or harsh detergents (containing phosphorous) for long periods of time. After cleaning, it is advisable to rinse thoroughly and dry.
- It is also recommended to dry any water drops;
- Avoid dirt and grease accumulating on the control panel by cleaning it frequently. Use non-abrasive sponges or soft cloths to avoid scratching enamelled or shiny steel parts.

Cleaning the hob surface

Prior to cooking, the hob surface should always be cleaned using a damp cloth to remove any dust or stray food particles. The hob surface should be regularly cleaned with a lukewarm solution of water and a mild detergent. Periodically it may be necessary to use a proprietary ceramic hob cleaner.

When used properly your appliance is completely safe but as with any electrical product there are certain precautions that must be observed. PLEASE READ THE PRECAUTIONS BELOW BEFORE USING YOUR APPLIANCE.

- Always place pans centrally over the hotplate making sure handles are kept away from the edge of the hob and cannot become heated by other hotplates or pans.
- Always take care to avoid heat or steam burns when operating the controls.

- Always make sure the shelves are in the correct position before switching on the oven or grill.
- Always keep the oven/grill door closed when the appliance is not in use.
- Always keep the appliance clean as a build up of grease or fat from cooking can cause a fire.
- Always follow the basic principles of food handling and hygiene to prevent the possibility of bacterial growth.
- Always keep ventilation slots clear of obstructions.
- Always refer servicing to a qualified appliance service engineer.
- Always turn off the electricity supply to the appliance at the wall switch should any glass panel (if fitted) crack or shatter and then **DO NOT USE THE APPLIANCE** until repaired.
- During use, the oven becomes hot. Care should be taken to avoid touching heating elements inside the oven.
- Never leave children unsupervised where a cooking appliance is installed as all surfaces will be hot during and after its use.
- Never allow anyone to sit or stand on any part of the appliance.
- Never store items above the appliance that children may attempt to reach.

USER GUIDE AND GENERAL MAINTENANCE

- Never remove the oven shelves whilst the oven is hot.
- Never heat up unopened food containers as pressure can build up causing the container to burst.
- Never store chemicals/food stuffs or pressurised containers in or on the appliance, or in cabinets immediately above or next to the appliance.
- Never place flammable or plastic items on or near the hob.
- Never use the appliance as a room heater.
- Never use the grill to warm plates.
- Never dry any items on either the hob or oven doors.
- Never install the appliance next to curtains or other soft furnishings.
- Never use 'steam cleaners'.

SAFETY ADVICE IN CASE OF A CHIP-PAN FIRE

In the event of a chip pan fire or any other pan fire.

1. TURN OFF THE COOKER APPLIANCE AT THE WALL SWITCH.
2. COVER THE PAN WITH A FIRE BLANKET OR DAMP CLOTH, this will smother the flames and extinguish the fire.
3. LEAVE THE PAN TO COOL FOR AT LEAST 60 MINUTES BEFORE MOVING IT. Injuries are often caused by picking up a hot pan and rushing outside with it.

NEVER USE A FIRE EXTINGUISHER TO PUT OUT A PAN FIRE as the force of the extinguisher is likely to tip the pan over. Never use water to extinguish oil or fat fires.

TROUBLE SHOOTING

First, don't worry! There may be nothing wrong at all. Look for your problem below, then check the things we suggest. More often than not, this will give you the answer to your problem, and you'll be able to carry on without having to telephone our Customer Care Team. If after this you still cannot get your machine to work, follow the advice given at the bottom of the page.

1. Check that the mains supply is switched on.
2. Check that the Timer is not flashing or, the incorrect 'Time of Day' is showing:
3. The power supply has been interrupted but has now come back on again. Reset the Timer to the correct 'Time of Day' as stated in the instructions above.
3. If your Grill compartment can be used as a Top Oven make sure that the Top Oven control is set to 'O' Off.

If it still won't work...

Contact us on 028 9182 1112

If something is still wrong with your machine after you've been through the check-list above:

1. Switch off and unplug your machine from the mains.
2. Call us on the number above.

When you contact us we will want to know the following:

1. Your name, address and postcode.
2. Your telephone number.
3. Clear and concise details of the fault.
4. The reference number from your purchase receipt, invoice or Refresh Appliances sticker on the back of the appliance.
5. The place and date of purchase.

Our opening hours are Monday to Thursday 9.30am – 6pm, Friday 9.30am – 5pm. If your call is outside these hours please leave a message and we will contact you the following working day. PLEASE NOTE that incorrect use and installation of your appliance may cause damage which will not be covered by your guarantee. If an engineer has to visit due to user error or incorrect installation a £25 call-out fee will be charged.

For further information please go to www.manualsonline.com and look up your specific brand and model.

