

**CAUTION**

Please read the instructions in this leaflet carefully, as they contain important information about safe installation, operating and servicing.

1. This appliance is designed to be used indoors and under no circumstances should it be installed outside.
2. This appliance should only be used in a domestic environment by a responsible person to wash household laundry according to the instructions.
3. Under no circumstances should children be allowed to operate or tamper with this product.
4. Beware, this appliance is heavy; do not attempt to move it, unless you are able to do so.
5. For electrical safety do not attempt to operate this machine with wet hands or feet.
6. Never allow the air inlet at the back of the dryer, the air outlet or vent hose to be obstructed.
7. Never direct the vent hose outlet towards the air intake at the back of the machine.

**IMPORTANT**

**A CHILD COULD CLIMB INTO OR TAMPER WITH AN UNATTENDED TUMBLE DRYER. WHEN THE MACHINE IS NOT IN USE SWITCH OFF, REMOVE THE PLUG AND CLOSE THE DOOR**

## USER GUIDE AND GENERAL MAINTENANCE

### Moving your machine

All machines must be moved from the door opening side.

### Operating your appliance

When operating your appliance please inspect it first to familiarise yourself with the controls.

### Laundry loads

Please check the load size of your drum, if you are drying items of man-made fibres (synthetic or acrylics), the maximum load should be reduced. This difference is that man-made fibres require more space to tumble-dry without creasing.

**WARNING: DO NOT OVERLOAD AS THIS COULD RESULT IN REDUCED DRYING PERFORMANCE, DAMAGE TO YOUR MACHINE AND A POSSIBLE FIRE HAZARD. It may also cause items of clothing (socks, etc) to get stuck, voiding your guarantee.**

### Filter

Do not operate the dryer without cleaning the filter after each drying cycle. Failure to clean the filter may result in a fire hazard. The filter traps the particles of lint and fluff which are normally blown away when clothes are dried on the washing-line. If the filter is allowed to become blocked, the passage of warm air through the drum will be severely restricted. This means your clothes will take much longer than normal to dry and the cost of drying them will be increased. It may also damage your dryer.

### After each load

Always clean the filter and turn the drum by hand to check that small items like socks do not get missed.

### Empty water container (Condenser Tumble Dryers only)

Empty the water container after EVERY programme. Failure to do this will result in the water container becoming full and the load will not dry. To empty the container, remove plinth (where fitted) by slightly lifting and sliding to the left, then pull the container out of the dryer and empty it into a sink or other suitable drain).

### Clean condenser unit (Condenser Tumble Dryers only)

Every month remove condenser unit and clean any build up of fluff from between the plates by rinsing it under the tap with cold water. This should be done with cold water from the rear of the condenser. Refit with the handle at the front.

### As necessary

Clean exterior metal and plastic surfaces with a damp cloth or silicon polish only. Regularly check and clean if necessary, the vent hose and any permanent venting fixture to ensure that there has been no accumulation of fluff or lint during the drying process. Clean fluff from the area below the fluff filter and the rear vent tube.

**Do not use** abrasive cleaners, scouring agents, acids, chlorine bleach or metal polish to clean any part of the machine. These could damage the machine.

- NEVER** – Allow the tumble dryer to recycle exhaust air (vented dryers).
- NEVER** – Switch the machine off leaving a hot load in the drum.
- NEVER** – Tumble dry without the filter in position.
- NEVER** – Exceed the maximum load capacity recommended or place dripping wet items in the drum.
- NEVER** – Use the dryer on a carpeted floor where the pile height would prevent air from entering the dryer from the base.
- NEVER** – Allow lint to collect around the dryer.
- NEVER** – Add liquid or sheet fabric conditioner to the dryer, use liquid conditioner in the final rinse of your wash.
- NEVER** – Dry Acrylics on the high heat setting.
- NEVER** – Tumble dry articles that have **NOT** been well washed in water and detergent then well rinsed and spun.
- NEVER** – Tumble dry articles that have had chemicals used for cleaning.
- NEVER** – Dry articles that are contaminated with flammable substances such as: petrol, oil, paint, hair lacquer, creams, cooking fat or oil.
- NEVER** – Tumble dry: rubber, foam rubber, plastic, plastic foam, nappy pants or liners, polythene or paper or large, very bulky items including duvets and sleeping bags.
- NEVER** – Never attempt to stand on top of your dryer, it is not designed for such use and you could injure yourself or damage the dryer by such abuse.
- ALWAYS** – When the dryer is not in use, switch off at the wall, remove plug and close the door.
- ALWAYS** – Comply with the specified electrical requirements.
- ALWAYS** – Use the vent hose for optimum drying performance (vented tumble dryers)
- ALWAYS** – **Finish** every programme with the cool tumble cycle provided on the control.
- ALWAYS** – **Clean the filter**, it is essential that the filter is kept clear of fluff after **EACH** drying cycle.
- ALWAYS** – Observe the rules for drying garments.

## TROUBLESHOOTING

First, don't worry! There may be nothing wrong at all. Look for your problem below, then check the things we suggest. More often than not, this will give you the answer to your problem, and you'll be able to carry on without having to telephone our Customer Care Team. If after this you still cannot get your machine to work, follow the advice given at the bottom of the page.

### Machine won't start

1. Is the machine plugged in and switched on at the socket?
2. Is the Timer Control set to required time?
3. Is the door securely closed?
4. Has the fuse blown? (Try plugging in another appliance to check)
5. Have you used an extension lead? Many are not suitable. Try plugging the dryer directly into a socket to check.

### Taking a long time to dry

1. Have you forgotten to clean the filter? It should be cleaned after each load.
2. Have you selected the correct Heat setting for the type of fabric you are drying?
3. Is the flexible Vent Hose blocked or kinked? Check it for foreign objects or condensate (water).
4. Is the air inlet obstructed in any way?
5. Permanent venting - is flap on the storm cover obstructed?
6. Were the clothes 'excessively wet' when they were put in?
7. Was the correct time selected?
8. Have you overloaded the dryer?

### If it still won't work...

#### Contact us on 028 9182 1112

If something is still wrong with your machine after you've been through the check-list on the previous page:

1. Switch off and unplug your machine from the mains.
2. Call us on the number above.

When you contact us we will want to know the following:

1. Your name, address and postcode.
2. Your telephone number.
3. Clear and concise details of the fault.
4. The reference number from your purchase receipt, invoice or Refresh sticker on the back of the appliance.
5. The place and date of purchase.

Our opening hours are Monday to Thursday 9.30am – 6pm, Friday 9.30am – 5pm. If your call is outside these hours please leave a message and we will contact you the following working day. PLEASE NOTE that incorrect use and installation of your appliance may cause damage which will not be covered by your guarantee. If an engineer has to visit due to user error or incorrect installation a £25 call-out fee will be charged.

For further information please go to [www.manualsonline.com](http://www.manualsonline.com) and look up your specific brand and model.